

Second Subscriber Notification Report

August 31, 2005

WC Docket No. 05-196

Reporting Company

Aptela, Inc.
1616 Anderson Road, Suite 107
McLean, Virginia 22102
703-386-1500

Background:

Aptela is a small provider of web hosted PBX services, including VoIP capabilities. All end users using VoIP capabilities, with one exception, do not have the ability to receive calls directly from the PSTN. Less than 350 customers utilize Aptela's services. One end user has "interconnected VoIP" capability.

Actions Taken:

As of August 31, 2005, each "interconnected VoIP" customer has been notified by e-mail that as an Aptela user of VoIP, there is no ability to access emergency services by dialing 911.

Stickers/Labels:

Each "interconnected VoIP" customer has been provided by e-mail with a label to attach to each phone or other device warning that 911 is not available.

Confirmations:

As of August 31, 2005, 100% of the "interconnected VoIP" customers have confirmed that they have received and understand the notification.

Records:

Confirmations will be stored in hard copy form, or in electronic form, depending upon the form of response, at Aptela's offices.

Contact Person:

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Vice President, Administration